## Hospice Society of Camrose & District

#### **OUR VISION**

Compassionate Community

#### **OUR MISSION**

To enable our community to support those facing advancing illness, death and bereavement through education that builds capacity for compassionate holistic care. To provide programs and services that help people experience dignity through end of life journeys.

### **OUR CHARTER OF VALUES**

**Physical Care:** Individuals under our care will be treated with comfort and dignity based upon best practices and principles

**Social Care:** Individuals under our care will be offered companionship and hospitality

**Emotional Care:** Individuals under our care will be provided refuge, restoration, and compassion

**Spiritual Care:** Individuals under our care will be nurtured in spirit through their living and their dying, attentive to their needs, within a compassionate environment

Community Care: Hospice will serve its community with a commitment to integrity in providing education on the themes of palliative/end-of-life care and grief and bereavement

# Connecting to Hospice Supports

Volunteer Training, as well as other Hospice programs, may be accessed by calling the Volunteer Coordinator.

587.322.9269 volunteer@camrosehospice.com



Volunteer Coordinator: Joy LeBlanc

Hospice –
Supporting People,
Changing Lives



# Volunteer Training Program



## Hospice Volunteer Training

## **Topics Covered Include:**

- > History of Hospice and the Modern Hospice Movement
- Role of the Volunteer
- > Intro to Palliative/end-of-life Care; the Value of Silence
- **≈** Effective Communication **≈** Family Dynamics
- > Emotional & Spiritual Support: A vision for Holistic Care
- **Companioning the Bereaved Grief** & Bereavement
- > Physical Care of the Dying and Comfort Care
- Self Care: Grace and Compassion for Self and Others
- Policies and Ethics
- Nav-CARE (Navigation, Connecting, Accessing, Resourcing, Engaging)
- ➢ Group Facilitator training

Utilizing trained facilitators, Hospice volunteer training provides participants with education, support, and connection to individuals seeking Hospice services. Our training facilitators create a space of openness, acceptance and trust.

**Confidentiality:** Your privacy will be respected, and all information shared within the volunteer training will be kept confidential.

## Where, When, How Much?

- Check out www.camrosehospice.org/volunteer for upcoming training module dates
- There is **no cost to participants** to register for HSCD training
- Trainings take place online, in Camrose at the Hospice Office, and in selected rural communities





Every year the Hospice Society of Camrose & District offers a training program that is open to the public. You are welcome to participate, whether you choose to become a volunteer or not; first seats are reserved for those intending to complete volunteer registration.

The purpose of this training is to prepare you, according to your interests, for service as a volunteer:

- to individuals in their home with a chronic disease
- > to those in long-term-care or hospitals who have a life-limiting diagnosis
- > to those who are actively dying
- > to companion those who are grieving
- > in administrative roles
- > as a support-group facilitator

Those choosing to become registered volunteers will be interviewed, asked to supply references and to provide a criminal record check.



